
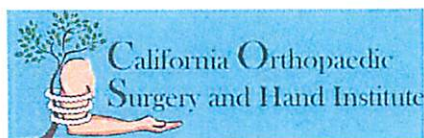


How to Access Our Patient Portal – First Time User

- Access to our Patient Portal is present on our website and the icon to enter it is in the right upper hand corner of our home page 
- To enter, you should have provided us with your e-mail address, as this will be your login.
- You will also need your account number, which was provided either on the procedure report on else in person.
- After clicking on the red door of the Patient Portal, to create a new account, click on **Create New Account** Select User Type = “as a Patient.” This will take you through steps and will give you access to information in your chart.
- Should you have difficulty creating an account, it is either because your e-mail address was entered wrong in our system, and it is not matching what you are entering, or else your account number is wrong. In either case, please call our office (626)795-6426 to verify your e-mail address and account number.
- Once your account is created, simply login to the portal using your email and password.



Welcome to Your Portal

Please Login

Login (email):

Password:

[forget password?](#)

Remember my ID Sign In

New to the portal? click here to [Create New Account](#)

Click here if you have not established an account yet

Documents by Topic:

[Public](#)



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Using Patient Portal

Once logged-in please navigate through the screen to view your desired documents:

(See figure below)

The screenshot displays the patient portal interface for the California Orthopaedic Surgery and Hand Institute. At the top left is the institute's logo, which features a stylized tree and a hand holding a bone, with the text "California Orthopaedic Surgery and Hand Institute" to its right. In the top right corner, there are links for "[Sign Out]" and "Site Map", and contact information for "Charles T. Resnick, M.D., Inc." located at "625 S FAIR OAKS AVE STE 250 PASADENA CA 91105-2613".

The main content area is divided into two sections. On the left is a vertical "Options" menu with the following items: "Inbox / Chart documents", "My Demographics", "My Medical Information", "Clinical Summaries", "Change My Password", "View Audit Trail", "Statements", "Documents by Topic:", "Patient Documents", "Check all symptoms that apply", and "Referring Doctor". At the bottom of this menu is the "UpToDate" logo. On the right is a "Documents" section with a "Refresh" button and "Compose", "Reply", and "Delete" buttons. Below these buttons, it states "No Messages to show in the Inbox" and shows an empty list area.